

BEERTENDER TRAINING

Kona Brew Fest Volunteer Commitment



BeerTender Volunteers

There are approximately 100 assigned volunteers for approximately 30 beer stations. 3 volunteers per station are assigned. 2 volunteers should be serving at any given time while 1 collects scrip/wrist band tabs or takes a break. You can work out a schedule for your group.

DO NOT Drink ANY Beer during the event on Saturday!

We can lose our license to serve alcohol at the Festival if any beertender volunteer violates this rule. You will have the opportunity to enjoy various beers at the Volunteer Mahalo Party!

Any beertender who violates this important rule will not be invited back to volunteer next year. Any names provided to staff with regard to drinking beer onsite will be asked to leave immediately and will be prohibited from volunteering at any future Brew Fest event.

Eating

EAT BEFORE THE EVENT and bring something to snack on. Please wait to eat food samples until event guests have had the opportunity to enter the event. Water will be available at the event.

BeerTender Responsibilities:

- All beertender volunteers **MUST** attend the training on Friday. **NO EXCEPTIONS.**
- Wear your T-shirt and leave your mug at home.
- When arriving at the Festival, please go straight to the BeerTender Check-in Station. **DO NOT** go to VIP sign-in or any other line.
- After signing in, please go to your assigned stations. Notify a BeerTender Coordinator if it is absolutely necessary that you be reassigned.
- Only beertenders can tear off wrist band tabs. Please do not allow guests to use/reuse tabs that have already been torn off. **Additional beer scrip is available for purchase.** If a ticket is provided, tear ticket in half before placing in bottle provided.
- Occasionally check beer dispense cooler (jockey box). Coils should be completely covered with ice (ice filled to top of cooler). Kegs should have some ice and cool water around them, but do not need to be completely covered with ice once event begins. If beer is pouring, you do not need more ice. Ice should be available along back alleyway behind restroom and second circle.

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- If you need assistance, find someone who is wearing a staff shirt or an Anheuser-Busch (AB) draft tech support. Larry, Maxima and assistant, are circle communicators (one for each circle).
- 2 volunteers must be at your station at all times. Be considerate of your group members. Everyone should have the opportunity to take breaks. ***Please do not leave station before your beer keg is empty or before 6:15 p.m.***

Pouring Beer:

- Attach / screw beer tap handles.
- When pouring, pull the handle forward all the way with one quick motion and then back the same way.
- Every beer glass must be filled only to 4 oz pour line. ***The pour line is at the "First Hawaiian Bank" text on the back of mug.*** This is a beer "tasting" event.
- Beer has been donated to the Kona Brewers Festival and so beer belongs to the event, not the brewery that made the donation. Beer/Brewery staff is allowed to taste their beer to make sure it is good and pouring properly. Thereafter, they must purchase scrip so that they can enjoy their beer along with other event guests. ***Beer/Brewery staff is not allowed to pour.***

Check-in Times:

- Friday 5:00 p.m. at Kona Brewing Company - For BeerTender Training & to pick up tee-shirts & mugs
- *Before 1:00 p.m. on Saturday* - Arrive for check-in at King Kamehameha's Kona Beach Hotel
- *2:00 p.m. or as soon as Blessing Concludes* - Start serving beer as soon as event guests arrive.
- *6:15 p.m. sharp or once keg is pau* - ***You must unscrew beer tap handles and pop off the yellow handle to remove hoses from keg. Please do not leave your station until this is done. If you do not do this, people will still be able to serve beer to themselves. Unscrew and give tap handles to assigned Circle Communicator.***